

LINNHAVEN AUTO PLOW LIST

- #1. When we stop plowing the streets we usually start on Driveways. When we are doing driveways in your area please move your vehicle out of the driveway. Park in an area not to hamper the plows or drive to an area where we are not working. Most of the time we wait until daylight to do driveways.
- #2. If a vehicle is not moved, we will get a close as safely possible. Callbacks will be at an additional charge. Time is crucial, we have many to do and cannot wait for individuals to clean and move vehicles. Linnhaven does not clean and/or move customer's vehicles under any circumstances.
- #3. If we do your street and miss you, please call the office IMMEDIATELY and we will come back and get you at no additional charge. DO NOT WAIT until the end of plowing operations, the next day or billing time to tell us as no correction can be made at that late a date.
- #4. If you are on the automatic plow list and do your driveway yourself or have someone else do it for you – you will still be billed and expected to pay. We cannot have sometimes on and sometimes off the automatic list because it would be impossible to keep track of all such instances.
- #5. Large storms may require plowing more than once. The price is based on per plow not per storm. If it is necessary to plow two times or more during a storm you will be billed for each time.
- #6. Call-in service is ideal for those customers that want to be done some of the time (such as large storms only). This way you call us when we are doing the automatic plow customers or the streets. We do call-ins after we finish the streets (as time permits) and at a charge based on various conditions. The rate is more than the auto plow rate.
- #7. Special Request plowing is any plow request called in after hours or after plowing equipment has been put away. The minimum fee for this service is \$40.00. Special Request plowing is not always available.
- #8. Automatic plow customers will be billed periodically (every 2 to 3 storms). Call-in and Special Request plow customers are billed after each plow. Payment for any of the plow services is expected with the next month's rent (after receipt of the bill).
- #9. We do not carry over names from year to year. You must notify the office with the October Newsletter coupon before the beginning of each season if you wish to be on the automatic plow list.
- #10. The above is meant to keep the auto plow service prompt and efficient. The service is cancelable at any time by you or Linnhaven.